

Disneyland Terms and Condition Room-only

Terms and Conditions

Room Only Terms & Conditions

Hotel Accommodations

- Check-in time is after 3:00 p.m. and checkout time is before 11:00 a.m. Hotels may require a security/incidental/phone cash deposit or credit card imprint upon check-in.
- Unaccompanied minors must have valid ID, valid form of payment and a responsibility Waiver signed and notarized by their parent/guardian to check-in to the hotels.
- Specific room requests including room type, adjacent, connecting, and exact locations are on a request basis only and are subject to availability.
- The maximum occupancy is a combination of adults and children per room using existing bedding and varies by property. Extra bedding may be requested at time of reservation or at hotel check-in and is subject to availability. Extra bedding types vary by property and are defined as a rollaway, daybed, chair-bed, sofa bed and/or sleeping bag. A fee plus tax may apply and is payable directly to the hotel at the time of checkout.
- Costs not included: Parking (self and valet) as applicable, in-room incidentals (i.e., movies and games), gratuities, laundry, long distance telephone calls, child care, activities, beverages, meals, sightseeing and other expenses not included in the rates.
- Disney's Grand Californian Hotel® & Spa, Disneyland® Hotel, and Disney's Paradise Pier® Hotel are designated non-smoking hotels.

Pets

- Pets are not permitted in our hotel rooms with the exception of service animals.

Cancellation Policy

- Changes to your arrival or departure dates are subject to availability and new room rates may apply. To cancel or modify an existing reservation, †call (714) 520-5045. Notification of cancellation must be received at least 5 days prior to your arrival date for a full refund. Any cancellation 4 Days or less prior to arrival date will result in a cancellation fee of one (1) night's room and tax. The cancellation and refund policy is subject to change.

No Shows Are Nonrefundable

- Failure to check in to the hotel on the scheduled arrival date without providing prior notice of cancellation or change will be subject to fees equivalent to the first night's hotel stay plus tax.

†Guests younger than age 18 must have parent or guardian permission to call.